EAST CLIFF & SPRINGBOURNE NEIGHBOURHOOD FORUM AND AREA DESIGNATION CONSULTATION

24 February to 7 April 2025

Report June 2025

Research and Consultation Team

Executive Summary

- 73 responses in total
    - 1 paper survey
- Most respondents were BCP residents living within the boundary of the proposed Neighbourhood Plan area' (86%), specifically from the BH1 postcode
- Most respondents agree with the proposal to formally designate the East Cliff & Springbourne neighbourhood organisation as a neighbourhood forum, to operate as a qualifying body for the purposes of preparing a Neighbourhood Plan (83%)
- The main reasons respondents gave for agreeing with the proposal were:
    - It is inclusive, representing both East Cliff and Springbourne
    - It will encourage community cohesion between the more deprived area of Springbourne and more affluent area of East Cliff
    - The area needs a variety of improvements (outlined below)
    - The applicants are capable
    - The local community should have a say in key decisions impacting their area.

- The main reason some respondents gave for disagreeing with the proposal was that East Cliff and Springbourne should not be combined because they have different identities and needs
- The key issues respondents want to see tackled through a neighbourhood forum are:
    - A high number of Houses in Multiple Occupation (HMOs)
    - Anti-social behaviour
    - Drug use and dealing
    - Crime
    - Prostitution
    - Poor community safety

Contents

1 Introduction

BCP Council received a proposal for a neighbourhood forum and area designation within the East Cliff and Springbourne Ward. This included a small area of the eastern end of the Bournemouth Town Centre ward, which is based on the existing East Cliff Conservation Area boundary and the rest of the East Cliff and Springbourne ward area (minus an area north of the Wessex Way which is in the Queens Park and Charminster Neighbourhood Plan area).

Please note, a consultation on the East Cliff Neighbourhood Forum application, whose neighbourhood boundary overlaps with part of the proposed East Cliff and Springbourne Neighbourhood Forum area, was also received at the same time.

To ensure transparency, both consultations ran at the same time to provide an opportunity for representations to be made on both applications. Only one neighbourhood forum can be designated for one area, therefore we asked respondents to review both applications before making their representations.

The consultations ran from **24 February to 7 April 2025**.

This report will outline the results of the East Cliff & Springbourne Neighbourhood Forum and Area Designation Consultation only. A separate report has been written for the East Cliff Neighbourhood Forum and Area Designation Consultation.

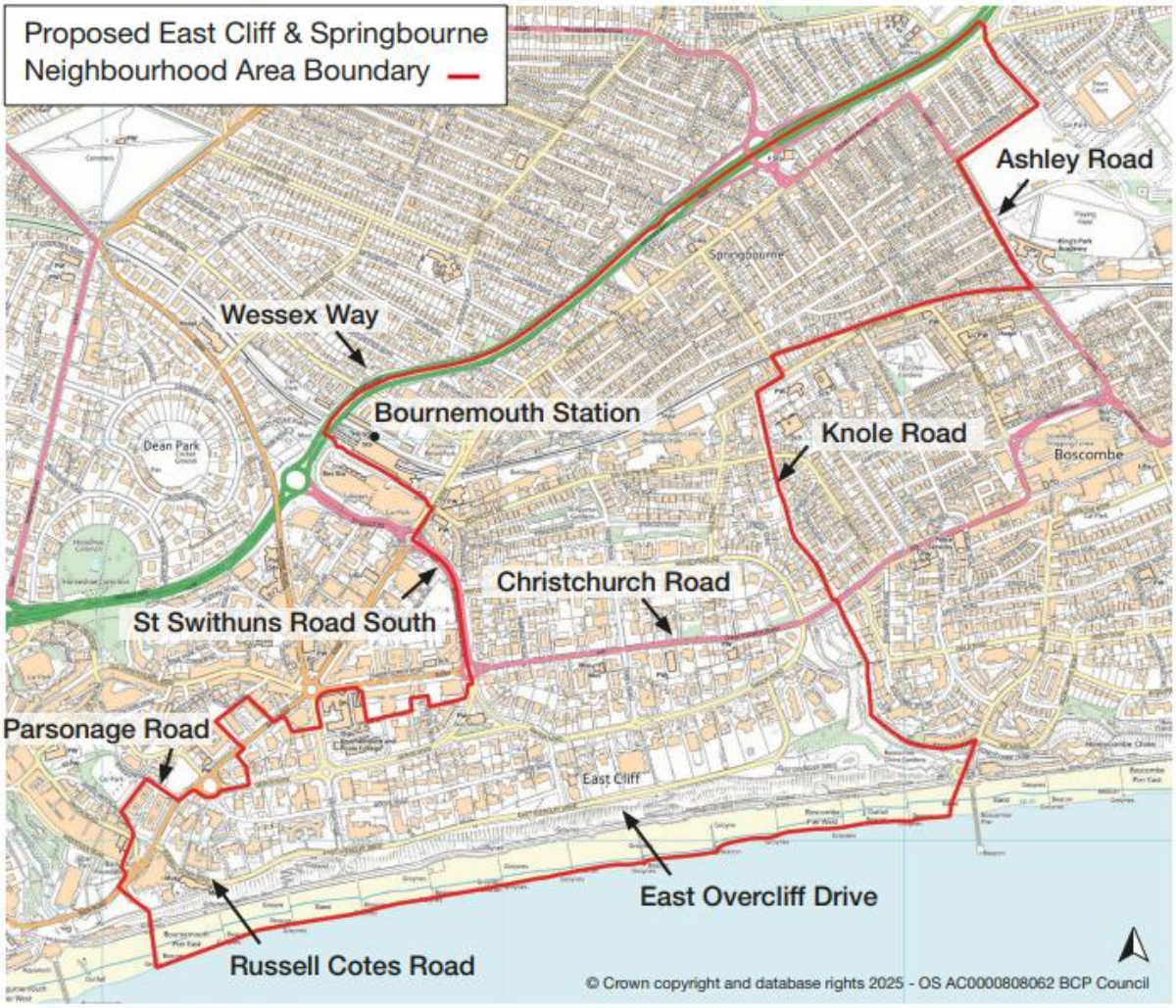
2 Background

Neighbourhood Forums work with local communities to prepare Neighbourhood Plans for their area and forum designations last for five years.

On 26 January 2025, a proposed new neighbourhood planning group applied to BCP Council to be designated as a neighbourhood forum, to operate as a qualifying body for the purposes of preparing a Neighbourhood Plan, in accordance with s61F Town and Country Planning Act 1990 and s8 Neighbourhood Planning (General) Regulations 2012.

Neighbourhood forums must be able to demonstrate that they have a written constitution to describe the basic framework of the organisation including its purpose, membership rules and election of officers. The neighbourhood planning legislation and regulations state that Forums must have at least 21 members who are individuals, either living, working within the area of the neighbourhood forum, or are elected members of the authority concerned.

The proposed East Cliff & Springbourne Forum submitted an application to be designated as a neighbourhood forum within a defined area boundary shown below:



2.1 Methodology

The consultation was hosted on the BCP Engagement HQ platform and was promoted through various channels including:

- Press release
- Social media posts (Facebook, Twitter, LinkedIn, and Instagram)
- A full breakdown of the communications activity for this consultation can be found in the Communications Report
- Details of engagement rates can be found in the Engagement HQ Analytics section

The main project page was hosted from the council's Engagement HQ Platform along with a brief description of the project: haveyoursay.bcpcouncil.gov.uk/ecsrg-forum-area.
The consultation was designed in Engagement HQ (engagement platform software). The online responses were downloaded from the sofware for analysis. The data was

checked and verified in preparation for analysis and held in the Research and Consultation Team's secure area.

The online survey was designed and hosted in Engagement HQ. The online responses were downloaded into Snap Surveys for analysis. The data was checked and verified in preparation for analysis and held in the BCP Council Research and Consultation Team's secure area. Quantitative analysis was carried out using Snap to identify the frequencies for each question.

The write in (qualitative) responses were exported into Excel and coded into categories. Qualitative research does not seek to quantify data, instead, its purpose is to provide deeper insights into reasoning and impact and many researchers therefore believe that numbers should not be included in reporting. The numbers of people mentioning the most prevalent codes are provided in this report to give an indication of the magnitude of response. Importantly, however, given the nature of the data, this does not provide an indication of significance or salience in relation to the question asked.

2.2 Support

During the consultation period, East Cliff & Springbourne's application and supporting documents could be viewed in the 'Documents' section of this page and at:

- Springbourne Library
- Bournemouth Central Library
- Boscombe Library

Respondents could give us their views by:

- Completing an online survey or;
- Completing a paper survey which they could download on the main consultation page or collect one from one of BCP's libraries. Paper surveys could also be emailed to the Planning Team or dropped in the 'Have Your Say' boxes in any BCP library or posted to:

  East Cliff & Springbourne Neighbourhood Forum and Area Designation Consultation, Neighbourhood Planning Team, Planning Policy, BCP Council, Civic Centre, Bourne Avenue, Bournemouth BH2 6DY.

- Writing to us; or
- Sending an email to neighbourhoodplanning@bcpcouncil.gov.uk.

If respondents had any questions, needed support or needed the documents in a different format, they could email neighbourhoodplanning@bcpcouncil.gov.uk.

They could also refer to the Frequently Asked Questions (FAQs).

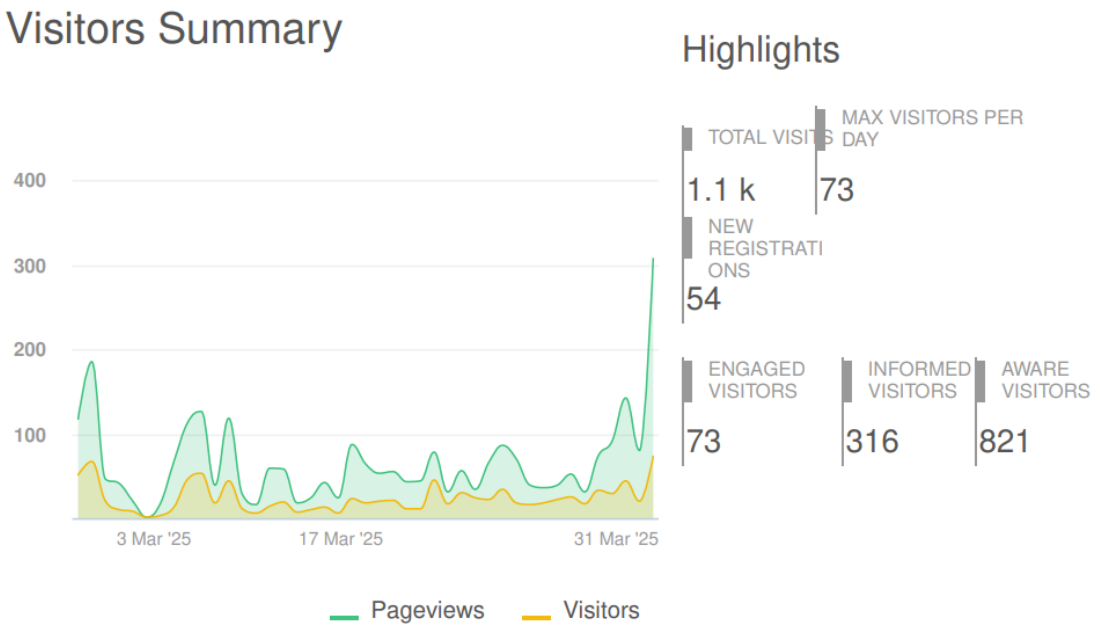
3 Engagement Figures

This section shows the engagement figures for each method used during the consultation.

3.1 Engagement HQ Analytics

The consultation was hosted on the council's engagement platform 'Engagement HQ'. There were 1,124 visits to the consultation page with 821 **aware visitors** (i.e. a visitor who has made at least one single visit to the webpage) and 316 **informed visitors** (i.e. a visitor who has taken the 'next step' from being aware and clicked on something).

Engagement HQ Measurement Figures



Visitors engaged with the content on the main consultation page as follows:

- 163 visitors downloaded documents 388 times, including:
    - 108 downloads of the Proposed East Cliff and Springbourne Neighbourhood Area Boundary Map
    - 68 downloads of the East Cliff and Springbourne Mission and Supporting Statement
    - 59 downloads of the East Cliff and Springbourne Neighbourhood Forum Area Combined Application Form

- 55 downloads of the East Cliff and Springbourne Neighbourhood Area Covering Letter
- 38 downloads of the East Cliff and Springbourne Neighbourhood Forum Constitution
- 33 downloads of the paper survey
- 27 downloads of the consultation poster

The majority of visitors to the consultation page on Engagement HQ came via Google (109 visits), Facebook (288 visits), and the BCP Council website (36 visits). A full breakdown of the site referrals can be seen below:

TRAFFIC SOURCES OVERVIEW

REFERRER URL	Visits
m.facebook.com	158
www.google.com	98
lm.facebook.com	70
l.facebook.com	60
www.bcpcouncil.gov.uk	36
partner.googleadservices.com	23
android-app	17
www.google.co.uk	11
t.co	7
www.bing.com	7
duckduckgo.com	5
www.bournemouthecho.co.uk	3
flow-newui.jdxsuite.com	1
email.bt.com	1
search.brave.com	1

4 Communications Report

Below is a breakdown of the communications activity carried out by BCP Council to promote both the East Cliff & Springbourne Neighbourhood Forum and Area Designation Consultation and the East Cliff Neighbourhood Forum and Area Designation Consultation as widely as possible.

The council used a variety of methods to promote the consultations including a press release and social media posts on Facebook, X (formerly Twitter), LinkedIn, and Instagram along with posters in libraries.

As both consultations were promoted together, readers should note that the figures in this section relate to the promotion of both consultations in the same social media posts. An example of a Facebook post used to promote the consultations is shown below:

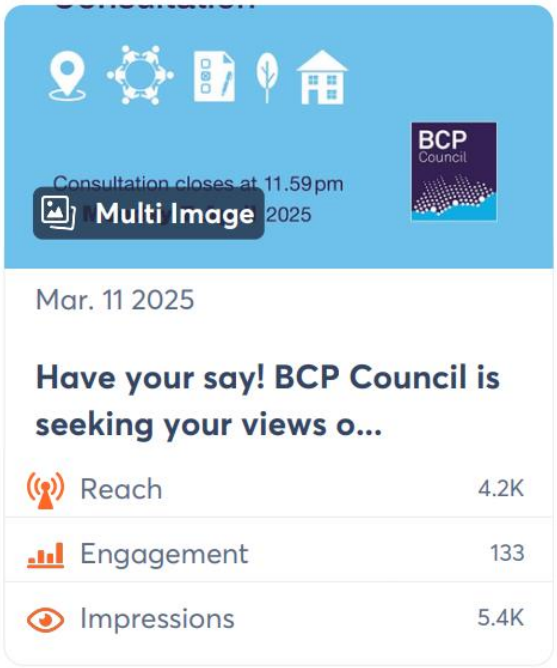
Five social media posts had a total reach[1] of 6,754 people, a total engagement[2] of 194 people and a total 8,832 impressions[3]. Below are details of how people interacted with our social media profiles during the consultation period:

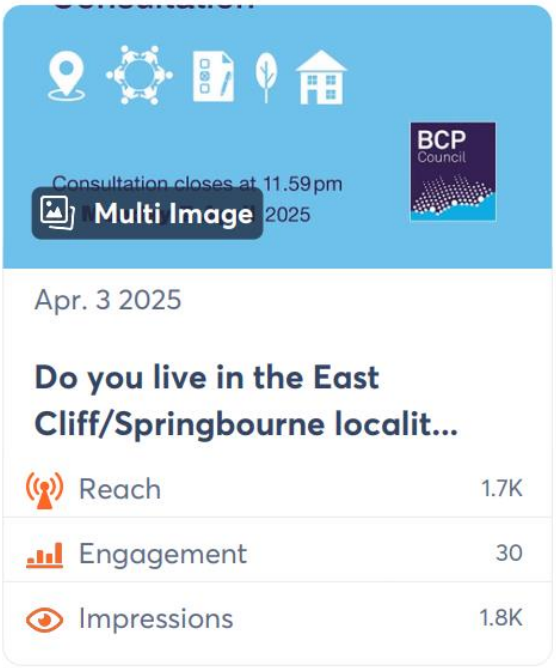
Facebook	Total
Reactions	13
Clicks	25
Other clicks	111
Comments	7
Shares	7

Instagram	Total
Likes	4
Saved	1
Comments	0

Linkedin	Total
Likes	4
Clicks	6
Comments	0
Shares	1

Below are the best performing social media posts based on impressions, reach, and engagement:





[1] The total number of people who see the post.
[2] The number of unique people who engaged with the post, i.e., commented or liked.
[3] The number of times people saw the post.

5 Analysis and results

A total of 73 people responded to the consultation survey. Please see the Engagement HQ Analytics section for additional information on the levels of engagement with the consultation aside from those who responded.

Figures in this report are presented as a percentage of people who answered the question i.e. excluding 'don't know', 'not applicable' and 'no reply', unless otherwise stated. The percentages in this report will not always add up to 100%. This can be because of rounding, or because respondents are allowed to select more than one response. Where there are significant differences between groups of respondents, this has been stated within the report.

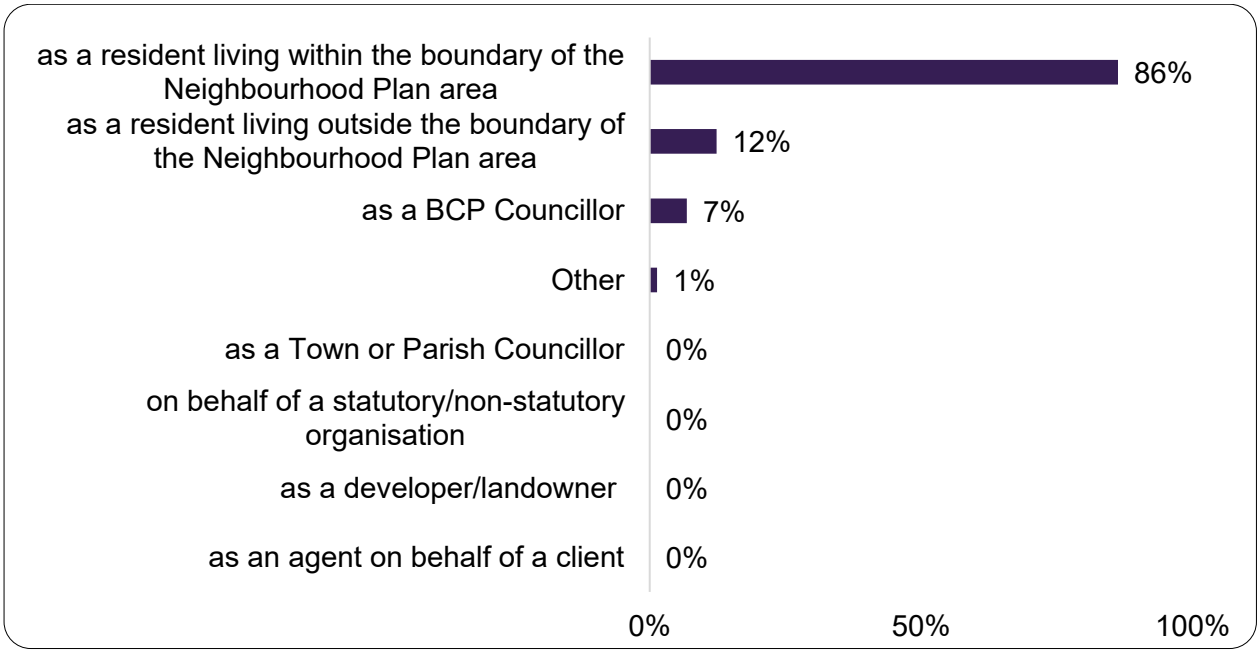
Please note that where numbers have been provided for the most prevalent codes to open-ended questions in this report, this is to give an indication of the magnitude of response rather than an indication of significance or salience in relation to the question asked.

5.1 Respondent Type

Q1. Are you responding:

Please note respondents could select more than one option for this question.

Over four-fifths of respondents said they were responding as a 'resident living within the boundary of the Neighbourhood Plan area' (86%), while over a tenth said they were responding as a 'resident living outside the boundary of the Neighbourhood Plan area' (12%). Less than a tenth said they were responding as a 'BCP Councillor' (6%), and one respondent said they were responding as a BCP Council member of staff (1%).



Base: all respondents

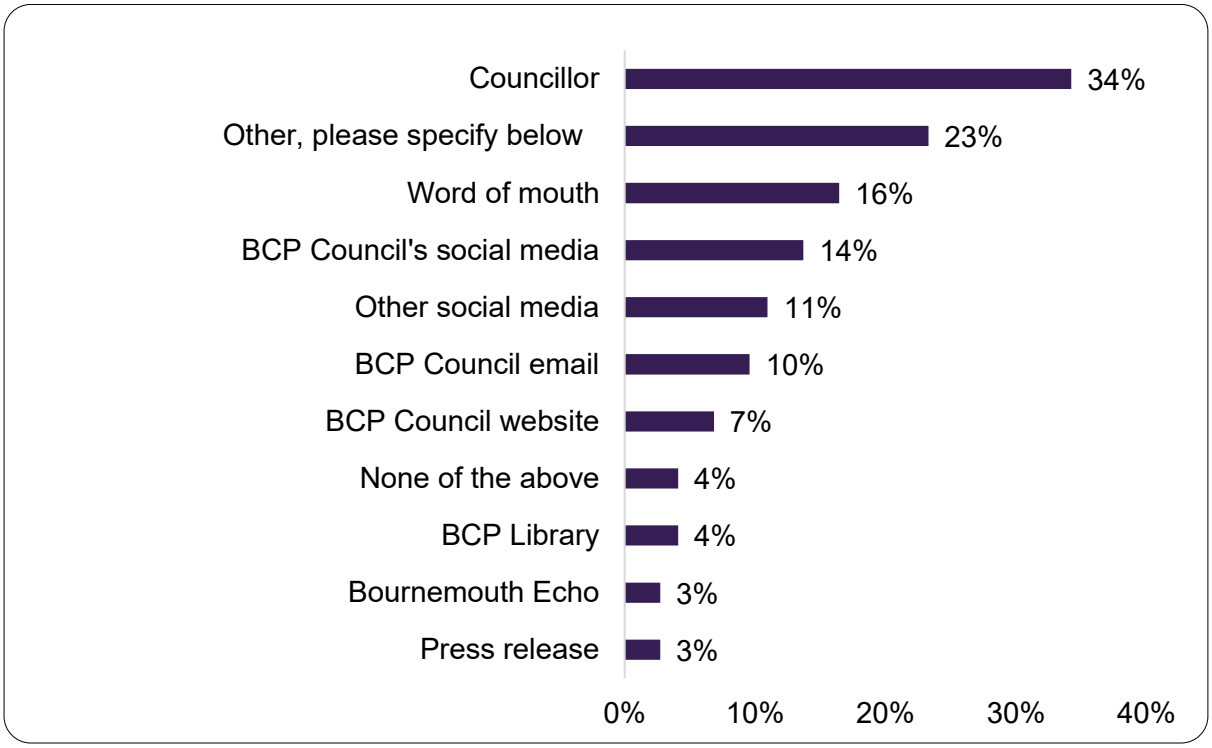
5.2 Consultation Awareness

Q2. How did you find out about this consultation?

Please note respondents could select more than one option for this question.

A third of respondents said they found out about the consultation through a 'Councillor' (34%), while over a fifth said they found out through different means. These are outlined below. Over a tenth of respondents found out about the consultation by 'word of mouth' (16%), 'BCP Council's social media' (14%) and 'other social media' (11%).

Less than a tenth of respondents said they found out about the consultation through 'BCP Council email' (10%), the 'BCP Council website' (7%), a 'BCP Library' (4%), the 'Bournemouth Echo' (3%), and through a 'press release' (3%). Some respondents said 'none of the above' (4%).



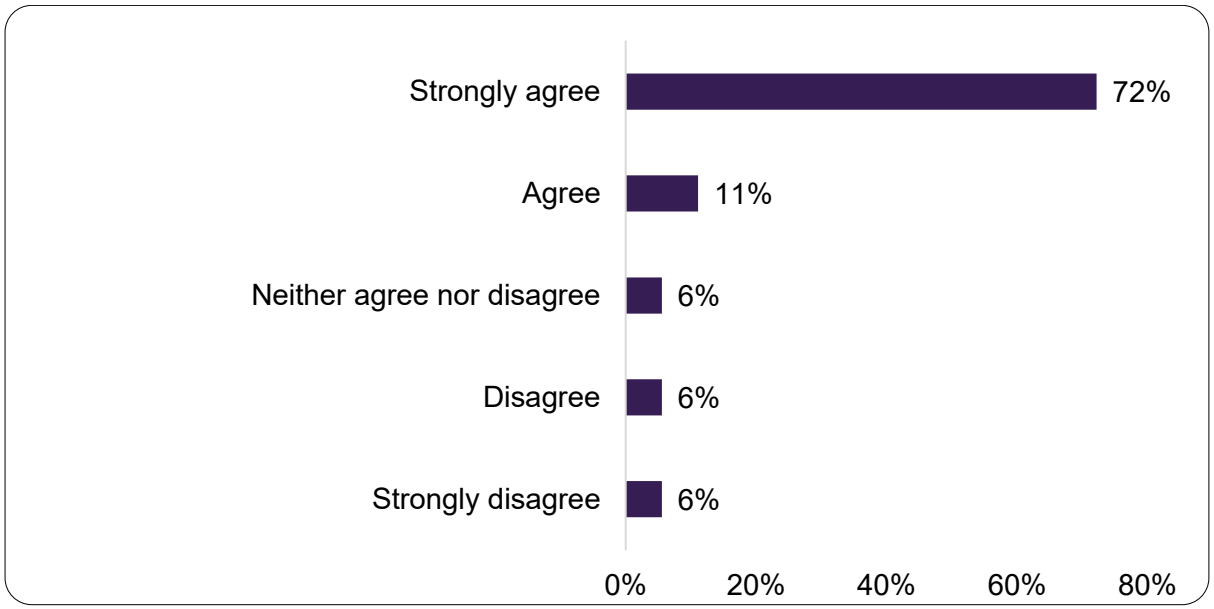
Base: all respondents

Other ways that respondents said they found out about the consultation included group emails, flyers, leaflets through doors, notices on lampposts and Cabinet meeting papers. A full list of these responses can be found in Appendix 2.

5.3 Designation Application

Q3. To what extent do you agree or disagree that the East Cliff & Springbourne neighbourhood organisation should be formally designated as a neighbourhood forum, to operate as a qualifying body for the purposes of preparing a Neighbourhood Plan?

Over four-fifths of respondents said they agree with the proposal to formally designate the East Cliff & Springbourne neighbourhood organisation as a neighbourhood forum, to operate as a qualifying body for the purposes of preparing a Neighbourhood Plan (83%). Over a tenth of respondents said they disagree with the proposal (12%), and under a tenth of respondents said they neither agree nor disagree with the proposal (6%).



Base: 72 respondents

Q4. Please use this space to give us any comments on the submitted application.

41 comments

These respondents provided additional comments explaining why they had agreed or disagreed with the proposal to formally designate the East Cliff & Springbourne neighbourhood organisation as a neighbourhood forum.

These comments have been coded into the following themes: **Strongly agree with proposal** (29 comments)[4], **Strongly disagree/Disagree with proposal** (9 comments), and **Neither agree nor disagree with proposal** (3 comments).

The two main themes to emerge, i.e. 'Strongly agree with proposal' and 'Strongly disagree/Disagree with proposal' have been broken down further into sub-themes to make them easier to interpret. These are shown in the tables below:

Table 1: Sub-themes for 'Strongly agree with proposal' theme

Table 2: Sub-themes for 'Strongly disagree/Disagree with proposal' theme

Table 1: 'Strongly agree with proposal' sub-themes

Sub-theme	No of comments
Inclusive proposal	11
The area needs improvement	7
Applicants are capable	5
Community should have a voice	5
2024 Consultation	1

Inclusive proposal (11 comments)

These respondents said they agree with the proposal to formally designate East Cliff & Springbourne neighbourhood organisation as a neighbourhood forum because the proposed boundary includes the areas of both East Cliff and Springbourne. They felt this was important as it would encourage community cohesion and ensure the most critical issues are tackled across the whole area collaboratively.

Below is a selection of these comments:

"The proposed area which encompasses the majority of the EC&S ward ensures that both the more affluent and more socially disadvantaged areas would benefit from being designated as a Neighbourhood Forum in order to progress with the development of a neighbourhood plan."

"This proposal provides for a nicely balanced yet diverse community over the East Cliff and the suburb of Springbourne. It would help protect and develop the tourist areas of the East Cliff in conjunction with the residential areas of Springbourne. There are similar issues affecting both the East Cliff and Springbourne such as anti-social behaviour and a large number of HMOs. By combining the two areas, a joined-up solution can be developed through one neighbourhood plan which will help benefit both areas simultaneously."

[4] Please note that there were no responses to this question from those who said 'Agree' to question 3, hence why there is only a 'Strongly agree' theme.

"This community-run forum will benefit local residents of two areas as opposed to a business-lead forum serving only half the area."

"We need a cohesive plan that includes the whole of East Cliff together with Springbourne."

The area needs improvement (7 comments)

These respondents said they agree with the proposal to formally designate East Cliff & Springbourne neighbourhood organisation as a neighbourhood forum because the area of East Cliff and Springbourne needs improvements in several ways. The key issues respondents highlighted included reducing the number of 'Houses in Multiple Occupation' (HMOs)[5], tackling anti-social behaviour, crime and prostitution, improving safety and bringing the community together more closely.

Below is a selection of these comments:

"A neighbourhood forum including East Cliff and Springbourne will improve the community cohesion in the area."

"It is necessary to do away with a lot of HMO's as they are housing drug addicts and other people who are causing the East Cliff Conservation Area many problems, such as burglary, homes and cars. We need a camera installed in Annerley Road to help stop anti-social behaviour. Drug addicts are down our road most evenings, you don't feel safe in your own home. A lot more police officers need to be driving around our streets in the evenings and nighttime to help prevent these problems mentioned above."

"The once beautiful tree lined area has become a fly tipping region, drug abuse infiltrating residential gardens, prostitution evident in our communal garden which we are desperately trying to safeguard by applying for fencing planning permission. Bureaucracy is delaying the process which is frustrating."

"This application has been a long time in the coming and covers the entire area of East Cliff and Springbourne and would therefore be relevant for the entire area."

[5] A House in Multiple Occupation (HMO) is a property where at least three unrelated individuals share facilities like a kitchen or bathroom.

Applicants are capable (5 comments)

These respondents said they agree with the proposal to formally designate East Cliff & Springbourne neighbourhood organisation as a neighbourhood forum because the proposed members of the Forum are known to the local community and they believe they have the skills and commitment to represent the area well.

Below is a selection of these comments:

"[They] are committed to taking care and maintaining the area, improving and addressing issues that arise, host regular community meetings for residents, good communication, well led and informative. Any issues can be addressed with guidance and signposting to correct departments."

"I feel that this organisation will represent the best interests of all residents in the area."

"They already have meetings for residents and are active in supporting the area."

Community should have a voice (5 comments)

These respondents said they agree with the proposal to formally designate East Cliff & Springbourne neighbourhood organisation as a neighbourhood forum because it will enable residents and businesses to influence how their community develops.

Below is a selection of these comments:

"We are overloaded with HMOs and are the most densely residential area in BCP. We have problems with drugs, homelessness and prostitution. We need to be able to have our say over things affecting our area."

"The area requires additional funding as it has long been neglected. Residents are aware of the difficulties that arise and should have their say in what is needed."

"We need to have a say over how our open spaces are kept and how to keep the area neat, tidy and limit antisocial behaviour (as per the broken windows theory)."

2024 Consultation (1 comment)

One respondent expressed their disappointment about the consultation needing to be run again after the first application (that was consulted on in 2024) was deferred by Cabinet:

"I am disgusted that this did not go through at the first attempt and a rogue contingent outside the area made the council to rethink this and do it again."

More information on the 2024 East Cliff & Springbourne Neighbourhood Forum and Area Designation Consultation and the Cabinet decision can be found here.

Table 2: 'Strongly disagree/Disagree with proposal' sub-themes

Sub-theme	No of comments
Areas are unique and should not be combined	8
Lack of community involvement	1

Areas are unique and should not be combined (8 comments)

These respondents said they disagree with the proposal to formally designate East Cliff & Springbourne neighbourhood organisation as a neighbourhood forum primarily because they felt the two areas have very distinct identities and different needs to address.

Below is a selection of these comments:

"East Cliff has a fundamentally different character, needs and use to the Springbourne area. The two areas would be much better served by distinct forums, able to focus on the specific issues present in each area. This proposed forum has not engaged the business community effectively, as evident in the forum membership group - and that sector is vital for the revitalisation of East Cliff in particular."

"While collaboration can be valuable, I believe merging them as a single community may not be the most effective approach.

The towns face distinctly different challenges, with one requiring more focused intervention and resources. Treating them as one could dilute the support needed in more affected areas and overlook the specific needs of each community. Separate consideration - including targeted funding - would allow for more tailored, impactful solutions."

"East Cliff is large enough as a standalone [forum] and has more specialised areas so should not be [combined] with Springbourne."

Lack of community involvement (1 comment)

One respondent said they had doubts over whether the local community would engage with a neighbourhood forum, based on past experiences of low attendance at neighbourhood meetings:

"It is my opinion that a number of the stakeholders have little or no interest in the overall welfare of the area, rather being only interested in what is planned for their immediate environment and ensuring that the grass is cut outside their property.

At neighbourhood meetings relating to this ward, the average attendance is around 10. This can hardly be described as being representative of the ward."

Neither agree nor disagree with the proposal (3 comments)

The three comments from respondents who said they 'neither agree nor disagree' with the proposal to formally designate East Cliff & Springbourne neighbourhood organisation as a neighbourhood forum were not coded into themes but are shown below:

"It overlaps with the proposed East Cliff one."

"I prefer the option of East Cliff as separate from Springbourne - both areas have different issues."

"A neighbourhood forum I hope will enable substantial funds to be made available to enhance the combined area generally to improve its environment and desirability and enhance the quality of life for its residents and reduce crime. The area has been allowed to become run down by BCP Council."

Despite two of the respondents saying they 'neither agree nor disagree' with the proposal to formally designate East Cliff & Springbourne neighbourhood organisation as a neighbourhood forum, one respondent states they are against combining East

Cliff and Springbourne, while the other states that they can see the benefits a neighbourhood forum could bring to the area.

Full details of other themes to emerge from these responses is available on request from the Research and Consultation Team. A full list of all the comments received for this question can be found in Appendix 2.

Q5. Please use this space to tell us anything else.

28 comments

These respondents provided additional comments about the proposal to formally designate East Cliff & Springbourne neighbourhood organisation as a neighbourhood forum.

These comments have been coded into a variety of themes which are shown in the table below, some of which repeat the same comments respondents gave in question 4 above.

Table 3: Other Comments themes

Theme	No of comments
Area needs improvement	7
Areas should be combined	7
Collaboration	3
Suggestions	3
Areas should not be combined	2
Criticism	2
General comments	2
Applicants are capable	1
None	1

Area needs improvement (7 comments)

These respondents highlighted key issues in the East Cliff and Springbourne area that they felt need improvement including reducing speeding on roads, reducing the number of HMOs, cleaning up litter, ensuring the wealthy and more disadvantaged groups are treated equally in all decision-making, increasing the police presence to reduce crime and anti-social behaviour (ASB):

Below is a selection of these comments:

“Please help us clean up this once beautiful area... trash begets trash and unless we tidy up in the Derby Road/Knyveton Road area with cameras, road cleaning, police patrol then degradation will persist.”

“I am particularly [concerned] at the level of crime surrounding the Knyveton Gardens and Spencer Road Gardens parks, including prostitution, drug dealing & taking, theft from and damage to cars, and general ASB (generally linked to the prostitution & drugs). Linked to this is the number of (failed / mismanaged) 'rehab' houses and HMOs. That entire area needs better policing & regeneration - it should be 'the commuter jewel' in BCP's crown but has been let to go to wrack and ruin.”

“Springbourne has a large population with many vulnerable people and it requires additional funding and resources to meet the needs of the community, as it appears the more affluent areas are once again benefiting and BCP Council are neglecting one of the poorest areas in its borough. The residents need a forum and the ability to have their say on planning and housing in the area with a limit on HMOs. Springbourne has been neglected for many years, with no plan to improve the area and community incentives.

Springbourne should be invested in as it should be a prime area for people to live [in]. It’s close to the town centre with fantastic transport links but the fact it is so run down with higher crime rates than some areas puts people off. This is the first area people see when they get off the train and head to the beach or to a football match. It doesn’t really portray a vibrant, clean, safe town.

I feel that property developers and landowners have a duty to try to enhance East Cliff and Springbourne, rather than being allowed to neglect their duties and try to prevent any future investments to improve the lives of its residents.”

“Please help us clean up this once beautiful area... trash begets trash and unless we tidy up in the Derby Road/Knyveton Road area with cameras, Road cleaning, police patrol then degradation will persist.”

Area should be combined (7 comments)

These respondents emphasised how important they felt it was for East Cliff and Springbourne to be represented together, in order to address the unique issues in both areas.

Below is a selection of these comments:

“I have worked in the [East Cliff and Springbourne] area for over ten years to try and address social disadvantage. This proposed area would ensure that both neighbourhoods (East Cliff and Springbourne), which are fundamentally different in demographic, needs and development opportunities, would be able to work together to build a stronger future which benefits both. The other proposed area (East Cliff) would only benefit the less socially disadvantaged communities and businesses of East Cliff who have more potential for growth and development (hotels etc). This proposed area would meet the needs of both communities and ensure that an equitable approach is being taken.”

“It does need to include East Cliff and Springbourne. The other plan just includes East Cliff which is not right. [The proposal] should include the whole area. Springbourne is a densely populated area with high ASB and we need this plan to go ahead to get the area right.”

“As has been [doubtlessly] pointed out, the Springbourne and East Cliff proposals (the "inclusive" proposals) are supported by all three ward councillors for this area, irrespective of their political colours.”

Collaboration (3 comments)

These respondents emphasised how important they felt it was for everybody to work together and for residents to be able to influence key decisions for their area:

Below is a selection of these comments:

“East Cliff and Springbourne appears to be the forgotten area within the BCP conurbation. Our streets are cleaned sporadically compared to other areas (for example, there has been smashed glass on the pavement near my house for the past 4 months), new developments are deemed not to require parking, not taking into account how densely populated the area is (especially Springbourne) and additional cars added to the roads would pose more of a safety hazard, anti-social behaviour is an everyday occurrence in the area, as is fly tipping. There are too many HMO's in the area, most of which house individuals with "enhanced needs" which further adds issues to the area. Then there is the issue of the "night time economy" that takes place around the Southcote Road, Knyveton Road and Derby Road areas.

Generally cohesive neighbourhood forum / plan has the chance of enabling stakeholders and residents to formulate a plan to bring the area up, making it a safe and more desirable area in which to live, work, socialise and relax.”

“We need to work together for the community living within the area, making it a family environment. Stop all the small single accommodations promoting Bournemouth.”

Suggestions (3 comments)

These respondents suggested ways for improving the East Cliff and Springbourne area including reducing the number of HMOs, a Neighbourhood Exchange Program, and introducing an Airbnb license:

"Stop approving HMO and "safe houses" in [the] East Cliff area! [The] Southcote Road area is unsafe for normal families to live in. BCP Council - check your own rules on HMO % rules in the area!"

"1. Neighbourhood Exchange Program

Launch a program where residents, especially youth or community leaders, spend time in each other's towns to foster understanding and reduce stigma, while identifying transferable solutions to shared problems.

2. Community Labs or Innovation Hubs

Set up pop-up innovation hubs where residents co-create solutions to local issues. Each town could host its own, but results could be shared between them to spark synergy while respecting individual identities."

"I would like Airbnbs in the area to be licensed and [for] the council to have more control [of] how many there are and be able to deal with antisocial behaviour. I would like to see crime on the streets tackled including robberies and drug dealing. I would like to see rubbish removed from the streets."

Area should <u>not</u> be combined (2 comments)

These respondents emphasised how important they felt it was for East Cliff and Springbourne to be represented separately, in order to address the unique issues in both areas:

"I greatly appreciate the work of councillors and residents inherent in this proposal - but it is fundamentally flawed in rolling together two very different areas, with no obvious gain from doing so."

"[I] believe that we should have separate East Cliff and Springbourne neighbourhoods due to differing profiles and needs."

Criticism (2 comments)

These respondents criticised councillor behaviour and BCP Council decision-making:

"Councillor Filer did not attend any of the meetings with the neighbour group and forums and so should not have any say in the process."

"I am disgusted that BCP Council refused to reject the planning approval for the demolition of the Elstead Hotel in Knyveton Road. The last thing we need is more ghastly small flats. The area is crying out for family accommodation. The council shouldn't be approving Harry Redknapp's proposal just to make him more millions. No tourism-related flats have been included in the council's approval which goes against their policy, as several hotel's that have been demolished in the area had to adhere to the council's policy, so why hasn't this been a condition with Harry Redknapp's Company proposal?

Applicants are capable (1 comment)

This respondent expressed their support for the applicants:

"This group of residents have worked extremely hard over the past 18 months or so to get this Forum up and running... they are fully committed to improving the quality and maintenance of our area. They are fully equipped with knowledge of laws etc they are approachable and informative. Small community groups have been established and are working together to improve all areas... most definitely this group should be encouraged and set up."

Full details of other themes to emerge from these responses is available on request from the Research and Consultation Team. A full list of all the comments received for this question can be found in Appendix 2.

6 Appendix 1 - Respondent profile

The equalities profile is shown below.

Equalities	Group	Number	%
Age	25 - 34 years	4	6%
	35 - 44 years	7	10%
	45 - 54 years	16	22%
	55 - 64 years	13	18%
	65 - 74 years	21	29%
	75 - 84 years	6	8%
	85+ years	1	1%
	Prefer not to say	4	6%
Gender	Female	34	47%
	Male	33	45%
	Prefer not to say	6	8%
Sexual orientation	Straight / Heterosexual	57	79%
	All other sexual orientations	5	7%
	Prefer not to say	10	14%
Disability	Yes - limited a little/a lot	13	18%
	No	54	74%
	Prefer not to say	6	8%
Ethnic Group	White English / Welsh / Scottish / Northern Irish / British	62	85%
	Other White	5	7%
	BME	2	3%
	Prefer not to say	4	5%
Religion	No religion	39	53%
	Christian	22	30%
	Any other religion	1	1%
	Prefer not to say	11	15%
Respondent Type	BCP resident living within the boundary of the Neighbourhood Plan area	63	86%
	BCP resident living outside the boundary of the Neighbourhood Plan area	9	12%
	BCP Councillor	5	7%
	Other	1	1%

7 Appendix 2 – Full comments

Q1. **Are you responding as a...?(please select all that apply)**	**Please tell us which organisation you are responding on behalf of? (please note you won't be able to proceed without writing in the comments box)** I am responding in my role of Head of Communities, Partnerships and Community Safety at BCP Council.
Q2. **How did you find out about this consultation? (please select all that apply)**	**Other, please specify below (please note you won't be able to proceed without writing in the comments box)** Mark Elkins I saw a notice on a lamp post at St Swithun's roundabout. Mailshot card received through my letterbox leaflet through letterbox Mailshot flyer Postcard through the door Was part of the formation and draft of it. Notice on street lamp post Attached to a lamp post in my locality hard copy Leaflet Word of mouth Councillor Information letter delivered to home Papers for the relevant Cabinet meeting. Leaflet through the door Mailshot and meeting organised by the opposition (East Cliff application).

Q4 **Please use this space to give us any comments on the submitted application.**

Screen Name Redacted 3/04/2025 06:51 PM	This is an important issue
Screen Name Redacted 3/05/2025 08:26 AM	It's very important to me to get the East Cliff back to a strong affluent area
Screen Name Redacted 3/06/2025 10:49 AM	There are many problems in our area and they are not being addressed. With many people living in flats and only going out in their cars they become oblivious to the problems and would benefit from being drawn into the day to day situation in the East Cliff and Springbourne areas.
Screen Name Redacted 3/07/2025 11:51 AM	It overlaps with the proposed East Cliff one
Screen Name Redacted 3/07/2025 04:20 PM	We are overloaded with HMOs and are the most densely residential area in BCP. We have problems with drugs, homelessness and prostitution. We need to be able to have our say over things affecting our area.
Screen Name Redacted 3/07/2025 05:36 PM	I don't think it's appropriate to combine the 2 areas of Springbourne and East Cliff, mirroring the previous council ward. If you just keep doing the same thing you just continue to get the same outcome. We have a proposed forum including 3 councillors and the same area. The two parts of the old ward have very different characteristics and needs. And dominating the forum with councillors will do nothing to challenge the status quo.
Screen Name Redacted 3/08/2025 03:12 PM	East Cliff is quite different from Springbourne. A separate East Cliff area plan would make more sense.
Screen Name Redacted 3/11/2025 08:00 PM	The area requires additional funding as it has long been neglected. Residents are aware of the difficulties that arise and should have their say in what is needed
Screen Name Redacted 3/15/2025 07:39 PM	They already have meetings for residents and are active in supporting the area

Screen Name Redacted 3/17/2025 03:53 PM	This application has been a long time in the coming and covers the entire area of East Cliff and Springbourne and would therefore be relevant for the entire area.
Screen Name Redacted 3/18/2025 11:50 AM	It is my opinion that a number of the Stakeholders have little or no interest in the overall welfare of the area, rather being only interested in what is planned for their immediate environment and ensuring that the grass is cut outside their property. At neighbourhood meetings relating to this ward, the average attendance is around 10. This can hardly be described as being representative of the ward.
Screen Name Redacted 3/18/2025 02:34 PM	Does include derelict areas near former east cliff lift and Boscombe chine gardens
Screen Name Redacted 3/22/2025 05:22 PM	A neighbourhood forum including East Cliff and Springbourne will improve the community cohesion in the area.
Screen Name Redacted 3/22/2025 06:04 PM	I am disgusted that this did not go through at the first attempt and a rogue contingent outside the area made the council to rethink this and do it again.
Screen Name Redacted 3/24/2025 09:59 PM	East Cliff & Springbourne are two different & very distinct areas with different priorities & concerns.
Screen Name Redacted 3/27/2025 01:13 PM	East Cliff has a fundamentally different character, needs and use to the Springbourne area. The two areas would be much better served by distinct forums, able to focus on the specific issues present in each area. This proposed forum has not engaged the business community effectively, as evident in the forum membership group - and that sector is vital for the revitalisation of East Cliff in particular.
Screen Name Redacted 3/27/2025 08:29 PM	The once beautiful tree lined area has become a flytipping region, drug abuse infiltrating residential gardens, prostition evident in our communal garden which we are desperately trying to safeguard by applying for fencing planning permission, bureaucracy is Delaying the process which is frustrating.
Screen Name Redacted 3/28/2025 10:19 AM	The proposed area which encompasses the majority of the EC&S ward ensures that both the more affluent and more

	socially disadvantaged areas would benefit from being designated as a Neighbourhood Forum in order to progress with the development of a neighbourhood plan.
Screen Name Redacted 3/29/2025 06:32 PM	Hey are Committed to taking care and maintaining the area, improving and addressing issues that arise, host regular community meetings for residents, good communication, well led and informative. Any issues can be addressed with guidance and signposting to correct departments
Screen Name Redacted 3/30/2025 11:42 PM	east cliffe is large enough as a stand alone and has more specialised areas so should not be with springbourne
Screen Name Redacted 4/02/2025 03:47 PM	This proposal provides for a nicely balanced yet diverse community over the East Cliff and the suburb of Springbourne. It would help protect and develop the tourist areas of the East Cliff in conjunction with the residential areas of Springbourne. There are similar issues affecting both the East Cliff and Springbourne such as anti-social behaviour and a large number of HMOs. By combining the two areas, a joined-up solution can be developed through one neighbourhood plan which will help benefit both areas simultaneously. It will also help develop a joined-up approach to: - Conservation in both the traditional conservation area of the East Cliff as well as those parts of Springbourne which are historically significant, - A common community theme across the two areas which could include balanced housing. - It would provide support for all business, large and small in the two areas ensuring that one particular type of business does not adversely affect or detract from other types of business. - It would ensure all the green spaces within the East Cliff and Springbourne areas are well maintained to the benefit of local residents and visitors alike. - It would ensure that business proposals by large landowners regarding future development take into account the views of the community that also live in the neighbourhood area. None of these ideals are supported by the alternative proposal.
Screen Name Redacted 4/02/2025 03:58 PM	I believe that the aims of the proposed organisation are in the best interests of the community and help for more targeted action to benefit the neighbourhood.
Screen Name Redacted 4/03/2025 02:23 PM	It is necessary to do away with a lot of HMO's as they are housing drug addicts and other people who are causing the Eastcliff Conservation Area many problems, such as burglary, homes and cars. We need a camera installed in Annerley Road to help stop anti-

	social behaviour. Drug addicts are down our road most evenings, you don't feel safe in your own home. A lot more Police Officers need to be driving around our streets in the evenings and night time to help prevent these problems mentioned above.
Screen Name Redacted 4/03/2025 08:36 PM	i prefer the option of east cliff as separate from springbourne - both areas have different issues
Screen Name Redacted 4/03/2025 09:19 PM	Springbourne is a little talked about but important part of Eastcliff. This application covers a wider area which includes Springbourne as a unique commercial and shopping area which would benefit greatly from investment, keeping jobs and businesses alive. An enlivened area would encourage investment in housing and leisure activities., preserving Green spaces and support greater community cohesion. People who care about their home area are more likely to look after it.
Screen Name Redacted 4/05/2025 10:03 AM	This is an inclusive forum which will be able to create a progressive and inclusive plan for the benefit of all residents. It will avoid the reactionary plans of the East Cliff only plan, which has been put together to benefit only the large landowner. I do not believe he has the best interest of the community in mind. This plan has the backing of all 3 councillors and the local MP who also lives in the ward.
Screen Name Redacted 4/05/2025 12:50 PM	This is the only consultation and proposed Neighbourhood Plan that includes the whole of East Cliff including the East Cliff Conservation Area. It is the only one to include our glorious beaches and cliffs and thus for example able to consider renovation of the neglected East Cliff lift. Further it is the only one to include Boscombe Chine Gardens and Knyveton Gardens and all other East Cliff and Springbourne Green Space. The East Cliff and Springbourne Neighbourhood Forum and Area Designation Consultation is the only one that is supported multi party by all 3 East Cliff and Springbourne Ward Councillors - Anne Filer (Conservative Party), Sara Armstrong (Green Party), and Anne-Marie Moriarty (Labour Party) In addition it is the only proposed plan that can properly design out Crime because it includes more than the East Cliff Conservation Area. For example a main aim is to reduce the number of HMOs housing alcoholics, drug addicts, and persistent offenders in other parts of East Cliff and Springbourne all affecting those in the Conservation area. By being the only Plan to include Springbourne as well as all of East Cliff it has greater leverage in dealing with the problems and capitalising on the benefits of the area.

Screen Name Redacted 4/05/2025 11:19 PM	Eastcliff has different issues and needs to Springbourne
Screen Name Redacted 4/06/2025 06:08 PM	A neighbourhood forum I hope will enable substantial funds to be made available to enhance the combined area generally to improve its enviroment and desirability and enhance the quality off life for its residents and reduce crime-The area has been allowed to become run down by BCP Council
Screen Name Redacted 4/06/2025 07:00 PM	The.Springbourne district began suffering from neglect and decline in the 1970s; it was buoyed up by the arrival of Abbey Life and McCarthy & Stone in the 1980s, but declined again in the 1990s due to appalling housing conditions (e.g. in the Northcote and Windham Road areas), absentee landlords, licensing breaches, kerb crawling in Knyveton, Southcote and Palmerston Roads, and fly-tipping in the many back alleys. The neglect of property has spread in more recent years to the East Cliff (e.g. the Hinton Firs Hotel & smaller properties on the south side of Manor Road) to the point where you'd struggle to believe the East Cliff was a conservation area. A neighbourhood forum and plan, encompassing both districts, with the former politically neutral and properly constituted, would therefore be a timely way towards arresting this decline.
Screen Name Redacted 4/06/2025 11:26 PM	While collaboration can be valuable, I believe merging them as a single community may not be the most effective approach. The towns face distinctly different challenges, with one requiring more focused intervention and resources. Treating them as one could dilute the support needed in more affected areas and overlook the specific needs of each community. Separate consideration — including targeted funding — would allow for more tailored, impactful solutions.
Screen Name Redacted 4/07/2025 10:51 AM	I feel that this organisation will represent the best interests of all residents in the area
Screen Name Redacted 4/07/2025 04:12 PM	I think it's essential for all neighbourhoods should have a forum. We need to discuss planning issues that are not on the councils agenda.
Screen Name Redacted 4/07/2025 04:26 PM	We need to have a say over how our open spaces are kept and how to keep the area neat, tidy and limit antisocial behaviour (as per the broken windows theory).
Screen Name Redacted	This community-run forum will benefit local residents of two areas as

4/07/2025 04:44 PM	opposed to a business-lead forum serving only half the area.
Screen Name Redacted 4/07/2025 05:01 PM	There are two parallel plans proposed, but the unified East Cliff & Springbourne plan is the only one that should be considered. It's well-known that the East Cliff & Springbourne plan has been proposed in coordination with the local community, and is supported by the local ward councillors. However the East-Cliff-only plan has been heavily promoted by a current employee of Meyrick Estates (and a former BCP officer), and would restrict the Plan to an area owned sunstantially by Meyrick. The unified plan covers an area which is suitable for a NP and has clearly been developed thoughtfully and collaboratively. However the EC-only plan is too small an area to justify an NP, and there would be a huge risk of an imbalance of democratic power and influence. It would be extraordinary if the unified East Cliff & Springbourne plan was not taken forward.
Screen Name Redacted 4/07/2025 06:39 PM	I believe this application delivers the greatest benefits for residents and fully support the proposal to include both the entire East Cliff Conservation Area and Springbourne. This more inclusive boundary ensures a comprehensive, holistic approach to neighbourhood planning. It recognises the distinct identities and needs of each area while promoting a shared response to challenges such as housing, anti-social behaviour, inequality, and environmental concerns. Importantly, this is what residents want—local people have expressed a clear preference for a joined-up approach that reflects the interconnectedness of their communities. From a material planning perspective, this application promotes sustainable development principles, aligning with national and local planning policy objectives, including equitable access to amenities, green infrastructure, and heritage conservation. The inclusion of the full conservation area, cliffs, beaches, green spaces, and community assets such as the library, museum, shops, and college ensures planning consistency and supports the preservation and enhancement of vital local character and assets. A joint area supports the best use of resources, ensures no neighbourhood is excluded, and helps avoid planning conflicts that might arise from a piecemeal approach. It enables stronger strategic alignment with broader planning frameworks and provides a platform for coordinated investment, infrastructure improvement, and environmental protection—especially in coastal zones affected by erosion. Ultimately, this application reflects a fairer, more sustainable, and inclusive vision for the ward—one rooted in resident engagement and aligned with the principles of sound and effective spatial planning. Inclusion is not a postcode lottery. Neither does ASB stop on street corners or conservation area boundaries. We need a partnership, whole community approach. This proposal

alligns with that.

Screen Name Redacted 4/07/2025 06:57 PM	Cllr Armstrong has lobbied for a combined forum and I believe she has the interests of all her constituents at heart. Her combined forum makes far more 'community' sense than potentially breaking up our ward
Screen Name Redacted 4/07/2025 09:02 PM	We need a cohesive plan that includes the whole of East Cliff together with Springbourne.
Screen Name Redacted 4/07/2025 09:05 PM	The E and Sprbrne organisation are best placed to appreciate the needs of the local residents and businesses in the area considering all aspects of day to day life in this locality
Screen Name Redacted 4/07/2025 10:50 PM	I think there is value in creating and maintaining a neighbourhood plan and that it makes sense unless there are strong reasons to the contrary that the boundaries of the plan follow those of the ward.

Q5 Please use this space to tell us anything else.

Screen Name Redacted 2/26/2025 12:45 PM	It does need to include Eastcliff and Springbourne. The other plan just includes Eastcliff which is not right. Should include the whole area. Springbourne is a densely populated area with high ASB and we need this plan to go ahead to get the area right.
Screen Name Redacted 3/04/2025 06:51 PM	We need to work together for the community living within the area making it a family environment stop all the small singl accommodations promoting Bournemouth
Screen Name Redacted 3/06/2025 10:49 AM	1. Motorists are speeding down Manor Road using the road to avoid going through traffic lights on the Old Christchurch Rd. Are we waiting for an acccident to happen and a subsequent death? 2. Why do motorists not have to pay to park during weekends in the stretch of Manor Road East of the roundabout in front of Albany Towers whilst to the west they have to pay ? 3 Because of the free parking on both sides of the road cars every day and night loiter to eat, drink, smoke and chuck their rubbish out their windows for us residents to clean up.

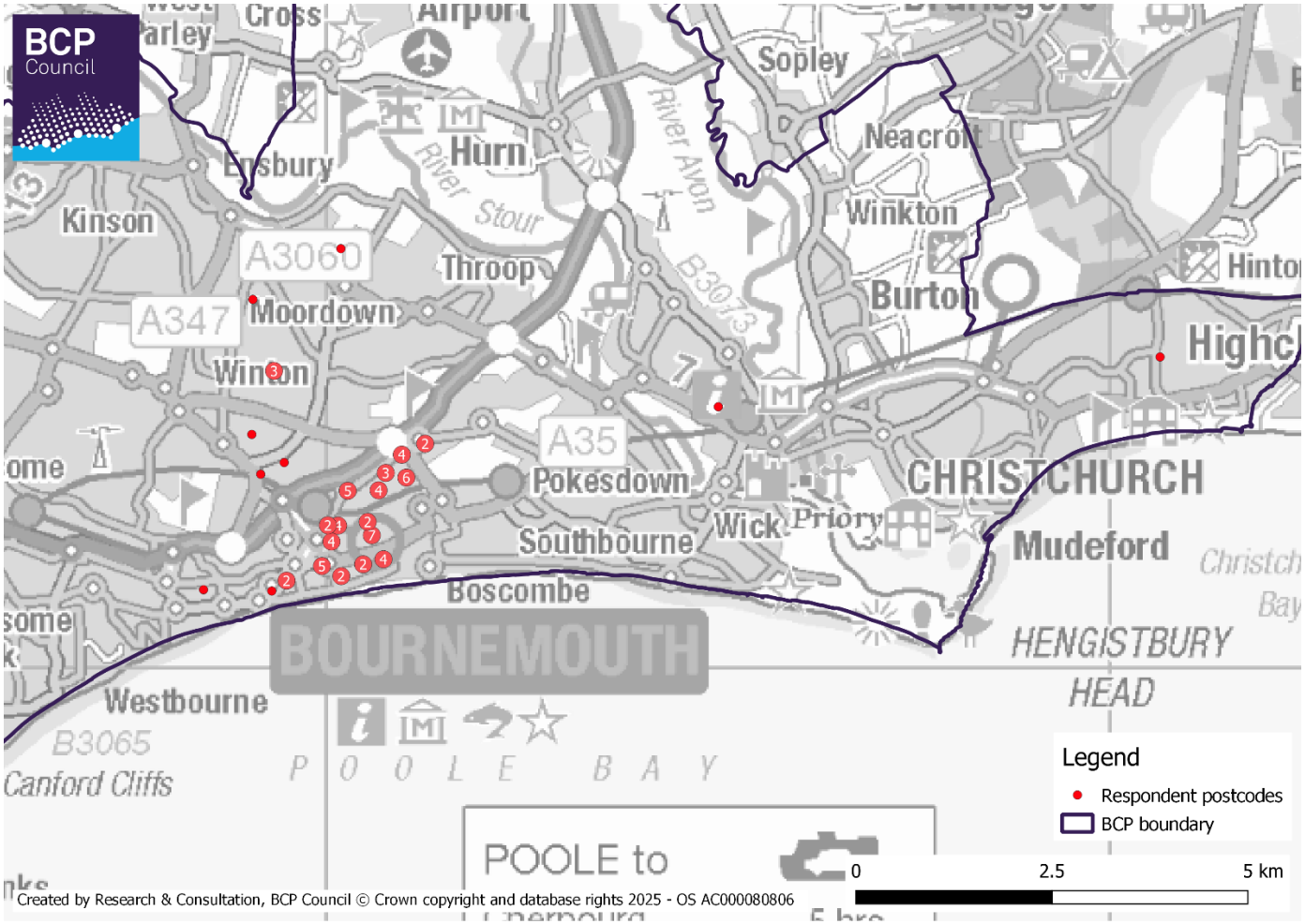
	4. Even with pay parking in the daytime, in 12 years I have only once seen a parking attendant in Manor Road and I am out and about all the time.5. Rubbish is everywhere unless cleared by me or volunteers(Dorset Devils) 6. Groups of wanderers hang about at the roundabout and leave bottles and rubbish before leaving the area. The bus stop opposite the Travelodge had a bin for rubbish, but it disappeared a few months ago…never to be replaced? 6. I regularly cycle around Springbourne and I feel sorry for the residents there as they suffer from the problems around the East Cliff and it is noticeable that there has been a serious deterioration of conditions. I have communicated much of this to Tom Hayes and the Environment Dept of the Council but the overflowing bins and ones with no lids being raided by seagulls continues in so many areas. It's a shame to see Bournemouth turning into a 'trashtown'. Winton and the Beach areas are an example of what could be achieved everywhere. We need to do more teaching in the schools and a poster campaign with everyone's participation before it all becomes a disaster. With trash comes disease. That's what happens in the underdeveloped countries of which I have had many years of experience.7. The stealing in shops is rife, and the appearance of Security personnel makes us look like a country at war.8 My son in law was in hospital last week and witnessed patients screaming and insulting the nurses etc. I am sure the staff feel helpless because nothing is done to punish or deal with this problem. This Government needs to come down with a heavy hand on Nos.7 and 8.
Screen Name Redacted 3/07/2025 05:36 PM	Nothing to add.
Screen Name Redacted 3/11/2025 08:00 PM	Springbourne has a large population with many vulnerable people and it requires additional funding and resources to meet the needs of the community,as it appears the more affluent areas are once again benefiting and Bcp council are neglecting one of the poorest areas in its borough. The residents need a forum and the ability to have their say on planning and housing in the area with a limit on HMO,s. Springbourne has been neglected for many years, with no plan to improve the area and community insentives. Springbourne should be invested in as it should be a prime area for people to live. It's close to the town centre with fantastic transport links but the fact it is so run down with higher crime rates than some areas puts people off. This is the first area people see when they get off the train and head to the beach or to a football match. It doesn't really portray a vibrant, clean, safe town. I feel that property developers and land owners have a duty to try to enhance East cliff and Springbourne, rather than being allowed to neglect their duties and try to prevent any future investments to improve the lives of its residents.

Screen Name Redacted 3/15/2025 12:10 PM	Stop approving HMO and “safe houses” in east cliff area! Southcote road area is unsafe for normal families to live in. BCP council - check your own rules on HMO % rules in the area!
Screen Name Redacted 3/17/2025 12:43 PM	Strongly support this proposal encompassing all of East Cliff & Springbourne as one neighbourhood forum area
Screen Name Redacted 3/17/2025 03:53 PM	East Cliff and Springbourne appears to be the forgotten area within the BCP conurbation. Our streets are cleaned sporadically compared to other areas (for example, there has been smashed glass on the pavement near my house for the past 4 months), new developments are deemed not to require parking, not taking into account how densely populated the area is (especially Springbourne) and additional cars added to the roads would pose more of a safety hazard, anti-social behaviour is an every day occurrence in the area, as is fly tipping. There are too many HMO's in the area, most of which house individuals with "enhanced needs" which further adds issues to the area. Then there is the issue of the "night time economy" that takes place around the Southcote Road, Knyveton Road and Derby Road areas. Generally cohesive neighbourhood forum / plan has the chance of enabling stakeholders and residents to formulate a plan to bring the area up, making it a safe and more desirable area in which to live, work, socialise and relax.
Screen Name Redacted 3/22/2025 06:04 PM	Councillor Filer did not attend any of the meetings with the neighbour group and forums and so should not have any say in the process.
Screen Name Redacted 3/27/2025 01:13 PM	I greatly appreciate the work of councillors and residents inherent in this proposal - but it is fundamentally flawed in rolling together two very different areas, with no obvious gain from doing so.
Screen Name Redacted 3/27/2025 08:29 PM	Please help us clean up this once beautiful area... trash begets trash and unless we tidy up in the Derby Road/Knyveton Road area with cameras, Road cleaning, police patrol then degradation will persist
Screen Name Redacted 3/28/2025 10:19 AM	I have worked in the EC&S area for over ten years to try and address social disadvantage. This proposed area would ensure that both neighbourhoods (East Cliff and Springbourne), which are fundamentally different in demographic, needs and development opportunities, would be able to work together to build a stronger future which benefits both. The other proposed area (East Cliff) would

	only benefit the less socially disadvantaged communities and businesses of East Cliff who have more potential for growth and development (hotels etc). This proposed area would meet the needs of both communities and ensure that an equitable approach is being taken.
Screen Name Redacted 3/29/2025 06:32 PM	This group of residents have worked extremely hard over the past 18 months or so to get this Forum up and running... they are fully committed to improving the quality and maintenance of our area. They are fully equipped with knowledge of laws etc they are approachable and informative.. small community groups have been established and are working together to improve all areas...most definitely this group should be encouraged and set up
Screen Name Redacted 3/30/2025 04:55 PM	This is a much more logical and representative. proposal than the alternative which only covers part of the East Cliff.
Screen Name Redacted 3/30/2025 11:42 PM	the hospitality areas are in need of a major local run boost to avoid being a ghost area.
Screen Name Redacted 4/02/2025 03:47 PM	Please see my comments on the alternative proposal
Screen Name Redacted 4/02/2025 03:58 PM	I think that anything that can be done to revitalise the area has to be very desirable. For example I am old enough to remember what a thriving area Holdenhurst Road and Boscombe were in the past and I think it would be beneficial to return the neighbourhood to that sort of feel.
Screen Name Redacted 4/03/2025 02:23 PM	I am disgusted that BCP Council refused to reject the planning approval for the demolition of the Elstead Hotel in Knyveton Road. The last thing we need is more ghastly small flats. The area is crying out for family accommodation. The Council shouldn't be approving Harry Redknapp's proposal just to make him more millions. No tourism related flats have been included in the Council's approval which goes against their policy, as several hotel's that have been demolished in the area had to adhere to the Council's policy, so why hasn't this been a condition with Harry Redknapp's Company proposal?
Screen Name Redacted 4/05/2025 10:03 AM	I am one of the local councillors for this ward

Screen Name Redacted 4/05/2025 11:36 AM	I am particularly concerns at the level of crime surrounding the Knyveton Gardens and Spencer Road Gardens parks, including prostitution, drug dealing & taking, theft from and damage to cars, and general ASB (generally linked to the prostitution & drugs). Linked to this is the number of (failed / mismanaged) 'rehab' houses and HMOs. That entire area needs better policing & regeneration - it should be 'the commuter jewel' in BCP's crown but has been let to go to wrack and ruin.
Screen Name Redacted 4/05/2025 11:19 PM	Believe that we should have separate Eastcliff and Springbourne Neighbourhoods due to differing profiles and needs
Screen Name Redacted 4/06/2025 07:00 PM	As has been doubtless pointed out, the Springbourne and East Cliff proposals (the "inclusive" proposals) are supported by all three ward councillors for this area, irrespective of their political colours.
Screen Name Redacted 4/06/2025 11:26 PM	1. Neighbourhood Exchange Program Launch a program where residents, especially youth or community leaders, spend time in each other's towns to foster understanding and reduce stigma, while identifying transferable solutions to shared problems. 2. Community Labs or Innovation Hubs Set up pop-up innovation hubs where residents co-create solutions to local issues. Each town could host its own, but results could be shared between them to spark synergy while respecting individual identities.
Screen Name Redacted 4/07/2025 04:12 PM	All neighbour hoods should have a forum
Screen Name Redacted 4/07/2025 06:39 PM	All three ward councillors support this from across all parties. It has the support of the MP.
Screen Name Redacted 4/07/2025 09:02 PM	The heritage of the whole area must be protected, and the quality of life in our community needs to be improved. This can be achieved by a Neighbourhood Plan that is based on consultation with the community.
Screen Name Redacted 4/07/2025 09:05 PM	The local MP and the local councillors are behind this organisation and they offer their invaluable experience and knowledge of the locality.
Screen Name Redacted 4/07/2025 09:26 PM	I would like AirBnbs in the area to be licensed and the Council to have more control on how many there are and be able to deal with antisocial behaviour. I would like to see crime on the streets tackled including robberies and drug dealing. I would like to see rubbish removed from the streets.

8 Appendix 3 - Respondent postcodes by area



Postcode	Number of respondents
BH1	58
BH9	5
BH7	3
BH8	3
BH23	2
BH2	1
BH3	1
Total	**73**